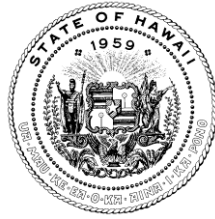


DAVID Y. IGE
GOVERNOR OF HAWAII



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LAND
STATE PARKS

STATE OF HAWAII
DEPARTMENT OF LAND AND NATURAL RESOURCES

DIVISION OF FORESTRY AND WILDLIFE
OAHU BRANCH
2135 Makiki Heights Drive
Honolulu, Hawaii 96822

May 22, 2015

To the Access Hawaii Committee:

On behalf of the Department of Land and Natural Resources, Division of Forestry and Wildlife (DOFAW), it is without hesitation that we submit this letter of reference for the outstanding work and level of service provided on the online Commercial Vessel Landing Permits system (dofaw.ehawaii.gov/permitting) by Hawaii Information Consortium, LLC (HIC).

The Division of Forestry and Wildlife currently has several programs which allow commercial activities in designated land areas. Permitted commercial activities are important to controlling access, regulating activities and generating revenue to ensure our ability to manage the various resources under our jurisdiction. In the past, all of our permitting had been completed through a manual, paper-based process.

In 2012, as part of the Division's e-Permitting initiatives, we decided to move towards automating some of these permitting processes and so began our partnership with HIC. By March 2014, our new system was launched and available for use by the public. Our system provides improved access to our services for commercial vendors and helps us monitor the number of landings a day to DLNR's offshore islet Wildlife Sanctuaries. In addition, the service encourages our vendors to comply with state regulations and helps us protect the natural beauty of Hawaii's Wildlife Sanctuaries for future generations.

Throughout the past several years, HIC has collaborated with our staff and demonstrated the willingness to deliver a system that fully meets our needs. Most importantly, HIC continues to provide ongoing maintenance, agency support, and customer service. We can confidently recommend HIC as a reliable partner and expert in their field, and DOFAW looks forward to the opportunity to continue to work closely with HIC in the future.

Please do not hesitate to contact me at 808-973-9786 if you desire any additional information regarding my experience working with HIC.

Wildlife Manager